



# Questions and Answers about Fleeing to Hungary from Ukraine for Children and Young People and Their Families

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[www.gyermekjogcivilkoalicio.hu](http://www.gyermekjogcivilkoalicio.hu)



## **I am arriving to Hungary from Ukraine, what kind of protection can I get?**

**You cannot be sent back to Ukraine, you cannot be expelled.**

**You are legally in Hungary.**

**This means you can get temporary protection. (It's called in  
Hungarian: 'menedékes')**

**If you / your family are arriving to Hungary from Ukraine**

**- as Ukrainian citizen,**

**or**

**- if you already have asylum in Ukraine**

**you may be entitled to temporary protection in Hungary.**

**At the 0-24 open border crossing points, the police is taking care of the entry. They are also available at the "helping points" and railway stations. The disaster protection management and charity organizations (e.g. Maltese Cross, Catholic Caritas) help you to find proper accommodation and transport how to reach it.**



## **I have arrived alone - without a parent or other adult relatives, what shall I do?**

Look for the 5 "helping points" (Beregsurány, Tiszabecs, Záhony, Barabás and Lónya) where you will get help to,

- **find your adult relatives,**
- **find safe (temporary) placement.**

You need also a guardian, who will be your legal representative, (until you find your relatives), if you are under 18 years of age.

**If you live in a different country than your parents do, you have the right to live together. You can always ask help to contact them.**

**You have the right to care and help until you will be together again.**



## What does temporary protection mean?

**You have the right to state care.**  
(This does not mean refugee status.)

**You can get access to:**

- **housing in a reception center** (refugee camp),
- **free health care** (for example, if you need to go to a doctor / dentist, if you need any medication, or you need to call the ambulance, if you need emergency care (for example your hand is broken) or you have to go to the hospital)
- **education and monthly financial support.**



## I am a Ukrainian citizen, how can I get temporary protection?

You can submit the application in person

- at **any of the registry or "collection points"** (currently at Záhony, Fehérgyarmat, Cigánd ) 0-24h a week,
- or at **any customer service office of the National Directorate-General for Aliens Policing**.

If you can live with relatives, friends or other helpers or you can make the safe living on your own, you are not obliged to stay in any refugee or reception center.



**I also have Hungarian citizenship, what does this mean in relation with the temporary protection?**

**You are legally in Hungary,  
you can enter and move freely at any time,  
and you can access to all benefits of temporary  
protection.**



## Where can I get immediate help after crossing the border?

Near to the Ukrainian-Hungarian border, 5 "helping points" operate, where you can get help:

1. **Záhony**, Kárpát utca 4. – Kisvárdai SZC Kandó Kálmán Technikum és Dr. Béres József Kollégium (+ 36 (45) 525 056)
2. **Barabás**, Árpád utca 28. – Petőfi Sándor Művelődési Ház (+36 (45) 485621)
3. **Lónya**, Árpád utca 113. – Művelődési Ház (+36 (45) 443005)
4. **Beregsurány**, II. Rákóczi Ferenc utca 1. – Kastélypark
5. **Tiszabecs**, Rákóczi Ferenc utca 13.

If you don't have an e-passport, you will be carried to registry or "collection" points by the police.



Child Rights  
NGO Coalition  
Hungary

## Stay vigilant, check information!

Ask the police for help to go to the “helping point”! Don't accept the offers of individuals who are suspiciously kind and offer cheap or free of charge travel, job or accommodation! The helping points will help contact your relatives, tell you what support you can get, or how to travel further.

Call FREE anti-trafficking hotline for advice: 0 800 505 501 or 527 (in Ukrainian, Russian)

<https://www.527.org.ua/#hungary> (in Ukrainian)





**If I have a Ukrainian passport, do I need any other document to stay here?**

**If you have a valid (biometric) Ukrainian passport (there is a chip inside), you can stay in Hungary without a visa for 90 days.**

**However, you will not be able to receive benefits related to the special protection.**



Further information:

**National Directorate-General for Aliens Policing**

(<http://www.bmbah.hu/index.php?lang=en>)

**UNHCR's contact in Hungary**

[hunbu@unhcr.org](mailto:hunbu@unhcr.org) (<https://help.unhcr.org/hungary/>)

**Hungarian Helsinki Committee** (<https://helsinki.hu/en/information-for-people-fleeing-from-ukraine/>)

Guidance from the **Menedék Association** in Hungarian, Ukrainian, Russian and English [here](#).

**Hungarian Association of the Deaf and Hard of Hearing (SINOSZ):**

[karpatalja@sinosz.hu](mailto:karpatalja@sinosz.hu) / +36 70 930 7547

**IOM Hungary:** <https://hungary.iom.int/>; <https://www.volret.hu/>;  
e-mail: [iombudapest@iom.int](mailto:iombudapest@iom.int); telefon: +36 1 472 2500)

How to get help in Hungary: <https://www.527.org.ua/#hungary>.